

The following descriptions will provide information about taxes and surcharges that may appear on your bill. There are a few fees associated with wireless service that may not be familiar to you. We continually update tax and surcharge information in accordance with local, state and federal laws and guidelines. Please contact Customer Service with any further questions.

Federal Tax	0.00
State Tax	2.54
County Tax	1.20
City Tax	1.50
Universal Service Fund	3.28
Tel Lic. Tax/MRVL	3.00
Regulatory Expense	2.89

**FEDERAL TAX** – Regulated federal tax per line.

**STATE TAX** – Regulated state tax per line.

**COUNTY TAX** – The county in which you reside could charge a specific percentage tax per line.

**CITY TAX** – The city in which you reside could charge a specific percentage tax per line.

**UNIVERSAL SERVICE FUND** – A surcharge imposed by the FCC, designed to help keep local telephone/wireless service rates affordable for all customers in rural and high-cost areas.

**TELEPHONE LICENSE TAX/GROSS RECEIPTS TAX -**  
A city imposed license fee or tax upon the business activity of engaging in the telephone business, varies by city where applicable.

**REGULATORY EXPENSE** – Cost Recovery surcharge, for complying with the FCC and other Federal rules and initiatives intended to provide increased telecommunications services to customers, including Enhanced 911, number pooling, portability and Telecommunications Relay Service.

**Proration** – Per day rate based on your monthly billing cycle. Charges are based on the date of activation or change, plus the month in advance.

816-000-0000 - Detail of Monthly Charges			
Description	Disconnect Date	Dates Billed	Amount
NEW TALK DATA, TEXT PLANS		12/16 to 02/15	0.00
PLAN - 1000 MIN TALK, TEXT, DATA, CID, CW			80.00
CALLER ID NO CHARGE		12/16/2011-01/16/2012	0.00
HANDSET COVERAGE		01/16/2012-02/15/2012	4.95
MOBILE TO MOBILE		12/16/2011-01/16/2012	0.00
CALL WAITING NO CHARGE		12/16/2011-01/16/2012	0.00
COMPANION PLN FOR 700, 900, 1200 MIN PLN		12/16/2011-01/16/2012	-20.00
<b>Total Monthly Charges</b>			<b>64.95</b>

# How to Read Your Wireless Bill



**NorthwestCell**  
1218 SOUTH MAIN ST  
MARYVILLE, MO 64468-2604  
Return Service Requested

**1** Remittance Section  
Account Number 001-0000000  
Billing Date 04/15/2023  
Due Date 05/15/2023  
Amount Due \$ 249.56  
Amount Enclosed \$  
Additional Device Installment Payment Mobile # \$  
MAKE CHECKS PAYABLE TO NORTHWEST CELL

**2** Check here for change of address (see reverse side for details)  
Check here for credit card/ACH payments (see reverse side for details)

A CUSTOMER  
1218 S MAIN  
MARYVILLE, MO 64468B248

**5** Account Number 001-0000000  
Billing Date 04/15/2023  
Due Date 05/15/2023

**4** Account Summary  
Previous Balance 231.58  
Payments Received 231.58  
Adjustments 0.00  
Balance Forward 0.00  
Current Charges 249.56  
Past Due Interest 0.00  
Total Amount Due 249.56

LEAGUE OF CALLING CODES  
P = Peak, N = Night, C = Certificate Minutes, MM = Mobile to Mobile

**6** Important Messages  
HAVE YOU EVER CONSIDERED GOING PAPERLESS?  
With E-Bill from NorthwestCell you can pay online, view statements, view current call and text records, monitor data usage and more. To sign up, please call 1 (800) 331-6341 or visit any of our locations!

PROTECT YOURSELF BY AVOIDING SCAMS  
NorthwestCell encourages our customers not to share personal information over the phone. NorthwestCell will never initiate contact requesting this kind of information through call, text, or email. Contact our Maryville office at 660-582-3334 with any questions if you suspect foul play.

DID YOU KNOW...  
That we periodically offer new plans and features? Visit our website at nmwccell.com or stop by any of our locations to find out how we can help you get the most out of your service.

Thank you for choosing us for your mobile service needs. This bill contains airtime for the billing cycle 3/16/23 - 4/15/23. Please understand if your phone was used outside Nodaway, Holt, Alhambra, Genry or Worth Counties, the call record dates may be from the previous cycle. Feel free to contact us with questions for no charge by dialing 611 from your phone.

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**NorthwestCell** Account Name A CUSTOMER Billing Date 04/15/2023 Account Number 001-0000000 Due Date 05/15/2023

**7** Account Summary  
Service # Airtime Long Distance Roamer Monthly Other Chgs. Data Tax Misc. Chg. Misc. Tax Total  
660-000-0000 0.00 0.00 0.00 0.00 30.00 0.00 5.97 0.00 35.97  
660-000-0000 0.00 0.00 0.00 0.00 10.00 0.00 6.62 0.00 16.62  
660-000-0000 0.00 0.00 0.00 10.00 0.00 0.00 6.62 0.00 16.62  
660-000-0000 0.00 0.00 0.00 -1.29 0.00 0.00 5.89 0.00 4.60  
660-000-0000 0.00 0.00 0.00 84.13 0.00 0.00 0.00 84.13  
Misc. Chg 75.00 0.00 75.00  
Total 0.00 0.00 0.00 112.84 30.00 0.00 31.72 75.00 0.00 249.56

**8** Minute Usage Summary  
Mobile Number Rate Period Rate Plan Total Min. Rate Amount  
660-000-0000 Peak FLEXPAY PLAN -Peak 564.0 0.0000 0.00  
660-000-0000 Off Peak FLEXPAY PLAN -OffPeak 87.0 0.0000 0.00  
Total Minutes Used 651.0 0.00  
660-000-0000 Peak FLEXPAY PLAN -Peak 85.0 0.0000 0.00  
660-000-0000 Off Peak FLEXPAY PLAN -OffPeak 69.0 0.0000 0.00  
Total Minutes Used 154.0 0.00  
660-000-0000 Peak FLEXPAY PLAN -Peak 57.0 0.0000 0.00  
660-000-0000 Off Peak FLEXPAY PLAN -OffPeak 38.0 0.0000 0.00  
Total Minutes Used 95.0 0.00  
660-000-0000 Peak FLEXPAY PLAN -Peak 208.0 0.0000 0.00  
660-000-0000 Off Peak FLEXPAY PLAN -OffPeak 86.0 0.0000 0.00  
Total Minutes Used 294.0 0.00  
Total Minutes Used 0.0 0.00

**9** Data Usage Summary  
Mobile Number Data Plan Total Data Rate Amount  
660-000-0000 DATA 12GB 3.3851GB 15.0000 0.00  
660-000-0000 12GB DATA CARRYOVER 1.06628GB 0.0000 0.00  
660-000-0000 DATA 12GB 0.00000GB 15.0000 0.00  
660-000-0000 DATA 12GB 3.5766GB 15.0000 0.00  
660-000-0000 DATA 12GB 2.7120GB 15.0000 0.00  
660-000-0000 DATA 12GB 2.3256GB 15.0000 0.00  
660-000-0000 2GB DATA BOOST 1.23342GB 0.0000 0.00  
Total Data Used 14.2996GB 0.00

**10** Carryover Data Summary  
Type Orig. Bal. Total Data Used Total Expiring New Balance Forward  
2GB DATA BOOST 4.00000GB 1.23342GB 0.00000GB 0.00000GB 2.76658GB  
12GB DATA CARRYOVER 1.06628GB 1.06628GB 0.00000GB 0.00000GB 0.00000GB

**11** Payment Detail  
Reference Description Amount  
Credit Payment Received 04/12/2023 231.58

**12** Miscellaneous Charges  
Description Install Date Amount  
12GB ACCESS-DATA 04/16/2023 75.00  
Total Miscellaneous Charges 75.00

For questions about your bill or service, please call us at 660-582-3334 or 800-331-6341, or contact us by email at monthlybill@nmwccell.com. Page 3 of 16

**NorthwestCell** Account Name A CUSTOMER Billing Date 04/15/2023 Account Number 001-0000000 Due Date 05/15/2023

**13** 660-000-0000 Summary of Charges

Description	Amount
Monthly Charges	0.00
HOME - Airtime Amount	0.00
HOME - Long Distance Amount	0.00
ROAM - Airtime Amount	0.00
ROAM - Long Distance Amount	0.00
ROAM - Other Charges	0.00
Data Monthly	0.00
Data Usage	0.00
ROAM - Taxes	0.00
Other Charges	30.00
Federal Tax	0.00
State Tax	0.00
County Tax	0.00
City Tax	0.00
Universal Service Fund	3.28
Regulatory Expense	2.69
<b>Total Current Charges</b>	<b>35.97</b>

**14** 660-000-0000 Detail of Monthly Charges

Description	Disconnect Date	Dates Billed	Amount
FLEXPAY PLAN PACKAGE		04/16 to 05/15	0.00
FLEXPAY PLAN			0.00
DATA 12GB			0.00
FLEX ACCESS FREE			0.00
<b>Total Monthly Charges</b>			<b>0.00</b>

**15** 660-000-0000 Detail of Other Charges

Description	Disconnect Date	Install Date	Amount
3 IN 1 WIRELESS CHARGER		04/07/2023	35.00
2GB DATA BOOST		03/16/2023	15.00

**16** 660-000-0000 Detail of Data Charges

Description	Dates Billed	Data	Amount
DATA USAGE	04/16 to 05/15	3.3851 @ 0.0000 GB	0.00
INTERNATIONAL DATA/TEXT	03/16 to 04/15		0.00
FLEXPAY PLAN	04/16 to 05/15		0.00
TEXT MSG SENT - Orig		286.0000 @ 0.0000 EA	0.00
TEXT MSG REC - Term		392.0000 @ 0.0000 EA	0.00
<b>Total Data Charges</b>			<b>0.00</b>

**17** 660-000-0000 Call Detail

Origin	Date	Time	Place	Called Number	Dir	Air Chg	Rate	Long Dist	Total
Total						0.00	651.0	0.00	3.00

- 1. REMITTANCE SECTION** - Includes due date, amount due, account number, and additional device payment option.
- 2. RETURN SERVICE REQUESTED** - Check the appropriate box to indicate a new address, ACH, or credit card payment. Complete information on the back of remittance slip.
- 3. REMITTANCE ADDRESS** - Send payments to this address along with remittance slip for proper credit to account.
- 4. ACCOUNT SUMMARY** - Balance forward, payments, adjustments, current charges, and total due.
- 5. ACCOUNT NUMBER** - Helpful when calling customer service. If paying by check, please include this number.
- 6. IMPORTANT MESSAGES** - Check this section for announcements and upcoming promotions.

- 7. ACCOUNT SUMMARY** - Charges for each line on the account.
- 8. MINUTE USAGE SUMMARY** - All minutes used, and any used.
- 9. DATA USAGE SUMMARY** - All data used, and any charges.
- 10. CARRYOVER DATA SUMMARY** - Carryover or Data Boost used, any charges.
- 11. PAYMENT DETAIL** - Payments posted during the billing cycle.
- 12. MISCELLANEOUS CHARGES** - Additional account level charges and credits.

- 13. SUMMARY OF CHARGES** - Monthly recurring charges, or one time charges along with any fees, taxes, or surcharges.
- 14. DETAIL OF MONTHLY CHARGES** - Plan and feature charges.
- 15. DETAIL OF OTHER CHARGES** - This section appears when charging equipment or other items. Total will also appear in Summary of Charges section.
- 16. DETAIL OF DATA CHARGES** - Summary of text messages sent and received, the amount of internet/data used, and appear in Summary of Charges section.
- 17. CALL DETAIL** - List of calls placed and received.

**FAQ: Peak minutes are daytime minutes, and Off Peak refers to evening and weekend minutes.**