The following descriptions will provide information about taxes and surcharges that may appear on your bill. There are a few fees associated with wireless service that may not be familiar to you. We continually update tax and surcharge information in accordance with local, state and federal laws and guidelines. Please contact Customer Service with any further questions.



**FEDERAL TAX** – Regulated federal tax per line.

**STATE TAX** – Regulated state tax per line.

**COUNTY TAX** – The county in which you reside could charge a specific percentage tax per line.

**CITY TAX** – The city in which you reside could charge a specific percentage tax per line.

**UNIVERSAL SERVICE FUND** – A surcharge imposed by the FCC, designed to help keep local telephone/wireless service rates affordable for all customers in rural and high-cost areas.

## TELEPHONE LICENSE TAX/GROSS RECEIPTS TAX -

A city imposed license fee or tax upon the business activity of engaging in the telephone business, varies by city where applicable.

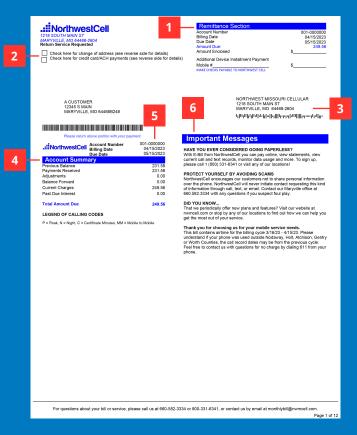
**REGULATORY EXPENSE** – Cost Recovery surcharge, for complying with the FCC and other Federal rules and inituatives intended to provide increased telecommunications services to customers, including Enhanced 911, number pooling, portability and Telecommunications Relay Service.

**Proration** – Per day rate based on your monthly billing cycle. Charges are based on the date of activation or change, plus the month in advance.

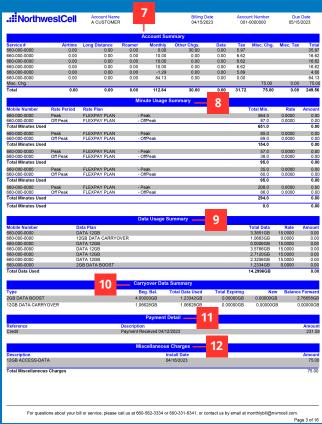
816-000-0000 - Detail of Monthly Charges			
Description	Disconnect Date	Dates Billed	Amount
NEW TALK, DATA, TEXT PLANS		12/16 to 02/15	0.00
PLAN - 1000 MIN TALK, TEXT, DATA, CID, CW			80.00
CALLER ID NO CHARGE		12/16/2011-01/16/2012	0.00
HANDSET COVERAGE		01/16/2012-02/15/2012	4.95
MOBILE TO MOBILE		12/16/2011-01/16/2012	0.00
CALL WAITING NO CHARGE		12/16/2011-01/16/2012	0.00
COMPANION PLN FOR 700, 900, 1200 MIN PLN		12/16/2011-01/16/2012	-20.00
Total Monthly Charges			64.95

## How to Read Your Wireless Bill

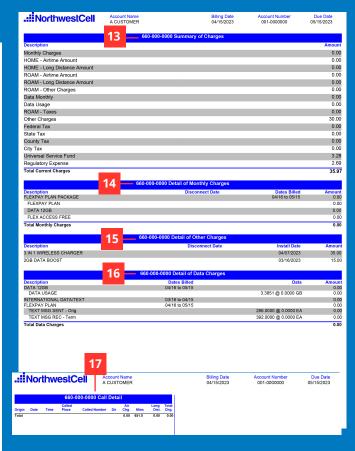




- **1. REMITTANCE SECTION** Includes due date, amount due, account number, and additional device payment option.
- **2. RETURN SERVICE REQUESTED** Check the appropriate box to indicate a new address, ACH, or credit card payment. Complete information on the back of remittance slip.
- **3. REMITTANCE ADDRESS** Send payments to this address along with remittance slip for proper credit to account.
- **4. ACCOUNT SUMMARY** Balance forward, payments, adjustments, current charges, and total due.
- **5. ACCOUNT NUMBER** Helpful when calling customer service. If paying by check, please include this number.
- IMPORTANT MESSAGES Check this section for announcements and upcoming promotions.



- **7. ACCOUNT SUMMARY** Charges for each line on the account.
- **8. MINUTE USAGE SUMMARY** All minutes used, and any. used.
- 9. DATA USAGE SUMMARY All data used, and any charges.
- CARRYOVER DATA SUMMARY Carryover or Data Boost used, any charges.
- **11. PAYMENT DETAIL** Payments posted during the billing cycle.
- **12. MISCELLANEOUS CHARGES** Additional account level charges and credits.



- 13. SUMMARY OF CHARGES Monthly recurring charges, or one time charges along with any fees, taxes, or surcharges.
- **14. DETAIL OF MONTHLY CHARGES** Plan and feature charges.
- **15. DETAIL OF OTHER CHARGES** This section appears when charging equipment or other items. Total will also appear in Summary of Charges section.
- **16. DETAIL OF DATA CHARGES** Summary of text messages sent and received, the amount of internet/data used, and appear in Summary of Charges section.
- 17. CALL DETAIL List of calls placed and received.